



MASSACHUSETTS DEPARTMENT OF CORRECTION

PLEASE POST: Global Tel Link (GTL) Advance Pay Program Rates

To: Inmate Population, Families & Friends of Inmates
Date: June 4, 2007
Re: Advance Pay Program Calling Rates

The Advance Pay Program is offered as a means for families and friends of inmates to receive calls from Massachusetts Correctional Institutions that otherwise would be blocked for "collect" calling. These calls are generally blocked due to the lack of "third party billing agreements" between Competitive Local Exchange Carriers. There appears to be some confusion as to the rates being charged for these calls and "service fees" charged to deposits to the Advance Pay Program. Our contract with GTL is specific as to rates charged for inmate telephone calls and the rates presently being charged for Advance Pay calls are not higher than rates charged for collect calls.

Present "collect" calling rates for inmate phone calls:

Calls within Massachusetts: \$0.10 per minute, plus a per call surcharge of \$0.86
Out of State Calls: \$0.69 per minute, plus a per call surcharge of \$3.00
(Plus applicable state and federal taxes/fees)

GTL is presently charging all deposits made into an Advance Pay account a 19% "service fee". This fee is \$9.50 for a \$50 deposit. GTL offers the Advance Pay Program to over 25 state correctional agencies plus many more county and local correctional jurisdictions. Massachusetts is the only customer of GTL who prohibits this charge in their contracted rates. GTL's present billing system does not allow for the removal of this 19% service charge for just Massachusetts. The current billing mechanism only allows for this charge to be assessed to all users of the Advance Pay Program. To compensate for this charge, **GTL discounts all Advance Pay calls originating from Massachusetts by 23%**. This discount more than offsets the 19% service fee and the end result is the Advance Pay calls are **less costly** than the cost of collect calls.

The **only added** charge for the Advance Pay Program is the \$2.00 service charge for deposits under \$50 **made with a credit card**. This charge can be avoided by either making deposits of \$50 or greater when using a credit card or paying by personal check, certified check, money order or via Western Union.

The two charts detailed on the next page show the cost of a 20 minute collect phone call (chart on left) compared to the cost of a 20 minute phone call made via the Advance Pay Program (chart on right), with the 23% discount. For \$50, more calls (17) can be made via the Advance Pay Program than calls (16) at the collect call rate. **The Advance Pay Program is not more expensive than collect calling.**

\$50.00 Deposit without Discount

(for 20 minute collect call)

Call #	Cost	Balance	Note
	\$ 50.00	\$ 50.00	Deposit
	\$ -	\$ 50.00	Service Charge
1	\$ 2.86	\$ 47.14	Call
1	\$ 0.13	\$ 47.01	Tax
2	\$ 2.86	\$ 44.15	Call
2	\$ 0.13	\$ 44.02	Tax
3	\$ 2.86	\$ 41.16	Call
3	\$ 0.13	\$ 41.03	Tax
4	\$ 2.86	\$ 38.17	Call
4	\$ 0.13	\$ 38.04	Tax
5	\$ 2.86	\$ 35.18	Call
5	\$ 0.13	\$ 35.05	Tax
6	\$ 2.86	\$ 32.19	Call
6	\$ 0.13	\$ 32.06	Tax
7	\$ 2.86	\$ 29.20	Call
7	\$ 0.13	\$ 29.07	Tax
8	\$ 2.86	\$ 26.21	Call
8	\$ 0.13	\$ 26.08	Tax
9	\$ 2.86	\$ 23.22	Call
9	\$ 0.13	\$ 23.09	Tax
10	\$ 2.86	\$ 20.23	Call
10	\$ 0.13	\$ 20.10	Tax
11	\$ 2.86	\$ 17.24	Call
11	\$ 0.13	\$ 17.11	Tax
12	\$ 2.86	\$ 14.25	Call
12	\$ 0.13	\$ 14.12	Tax
13	\$ 2.86	\$ 11.26	Call
13	\$ 0.13	\$ 11.13	Tax
14	\$ 2.86	\$ 8.27	Call
14	\$ 0.13	\$ 8.14	Tax
15	\$ 2.86	\$ 5.28	Call
15	\$ 0.13	\$ 5.15	Tax
16	\$ 2.86	\$ 2.29	Call
16	\$ 0.13	\$ 2.16	Tax
	\$ 2.86	\$ (0.70)	Call
	\$ 0.13	\$ (0.83)	Tax

\$50.00 Deposit with Discount

(for 20 minute call, Advance Pay)

Call #	Cost	Balance	Note
	\$ 50.00	\$ 50.00	Deposit
	\$ 9.50	\$ 40.50	Service Charge
1	\$ 2.20	\$ 38.30	Call
1	\$ 0.11	\$ 38.19	Tax
2	\$ 2.20	\$ 35.99	Call
2	\$ 0.11	\$ 35.88	Tax
3	\$ 2.20	\$ 33.68	Call
3	\$ 0.11	\$ 33.57	Tax
4	\$ 2.20	\$ 31.37	Call
4	\$ 0.11	\$ 31.26	Tax
5	\$ 2.20	\$ 29.06	Call
5	\$ 0.11	\$ 28.95	Tax
6	\$ 2.20	\$ 26.75	Call
6	\$ 0.11	\$ 26.64	Tax
7	\$ 2.20	\$ 24.44	Call
7	\$ 0.11	\$ 24.33	Tax
8	\$ 2.20	\$ 22.13	Call
8	\$ 0.11	\$ 22.02	Tax
9	\$ 2.20	\$ 19.82	Call
9	\$ 0.11	\$ 19.71	Tax
10	\$ 2.20	\$ 17.51	Call
10	\$ 0.11	\$ 17.40	Tax
11	\$ 2.20	\$ 15.20	Call
11	\$ 0.11	\$ 15.09	Tax
12	\$ 2.20	\$ 12.89	Call
12	\$ 0.11	\$ 12.78	Tax
13	\$ 2.20	\$ 10.58	Call
13	\$ 0.11	\$ 10.47	Tax
14	\$ 2.20	\$ 8.27	Call
14	\$ 0.11	\$ 8.16	Tax
15	\$ 2.20	\$ 5.96	Call
15	\$ 0.11	\$ 5.85	Tax
16	\$ 2.20	\$ 3.65	Call
16	\$ 0.11	\$ 3.54	Tax
17	\$ 2.20	\$ 1.34	Call
17	\$ 0.11	\$ 1.23	Tax
Savings		\$ 2.06	